

# Mohammad Alnajdawi

📍 Linz, Upper Austria, Austria ✉ najdawimohamed@gmail.com ☎ +43 681 84316564 🌐 in/mohammad-alnajdawi-233027173

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## SUMMARY

### Master's Student | AI & NLP Enthusiast

Passionate about Artificial Intelligence and its real-world impact, I'm currently pursuing a Master's degree in AI at Johannes Kepler University. My focus areas include Natural Language Processing (NLP), Large Language Models (LLMs), and Word Embeddings. I have hands-on experience with various data science and machine learning tools and love tackling complex problems with innovative AI solutions. Always eager to learn, collaborate, and push the boundaries of what's possible with machine learning.

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## EXPERIENCE

### AI Software Engineer

#### TeamViewer

April 2024 - Present (1 year), Linz, Upper Austria, Austria

- Developed and optimized AI prompting strategies to enhance model accuracy and relevance in diverse applications.
- Designed and implemented AI-powered chatbots, improving user engagement and automation.
- Built a Retrieval-Augmented Generation (RAG) system, enhancing the efficiency of AI-driven search and knowledge retrieval.
- Prototyped and tested cutting-edge AI solutions, accelerating development cycles and innovation.
- Created an AI session summary generator, streamlining data synthesis and insights extraction from conversations..

### AI Software Engineer

#### Treetop Medical AG

October 2022 - March 2024 (1 year 6 months), Vienna, Austria

- Extracted data from unstructured datasets and cleaned, transformed, and structured the data for further analysis and modeling.
- Applied natural language processing techniques to extract entities and information from text-based datasets.
- Demonstrated strong problem-solving skills and a passion for staying up-to-date with the latest AI and ML technologies..

### Service Engineer

#### Isuzu Jordan

December 2019 - August 2021 (1 year 9 months), Jordan

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## EDUCATION

### Master's degree, Artificial Intelligence

Johannes Kepler Universität Linz • Linz, Austria • 2021 - 2023

### Bachelor's degree, Mechanical Engineering

University of Jordan • Amman, Jordan • 2014 - 2019

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## CERTIFICATIONS

### Autotronics

### Standard – First-Aid

### Arduino

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## SKILLS

Technical Skills: Docker, Git, TeamWork, Artificial Intelligence, NLP, Spacy, Panda, Critical Thinking

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